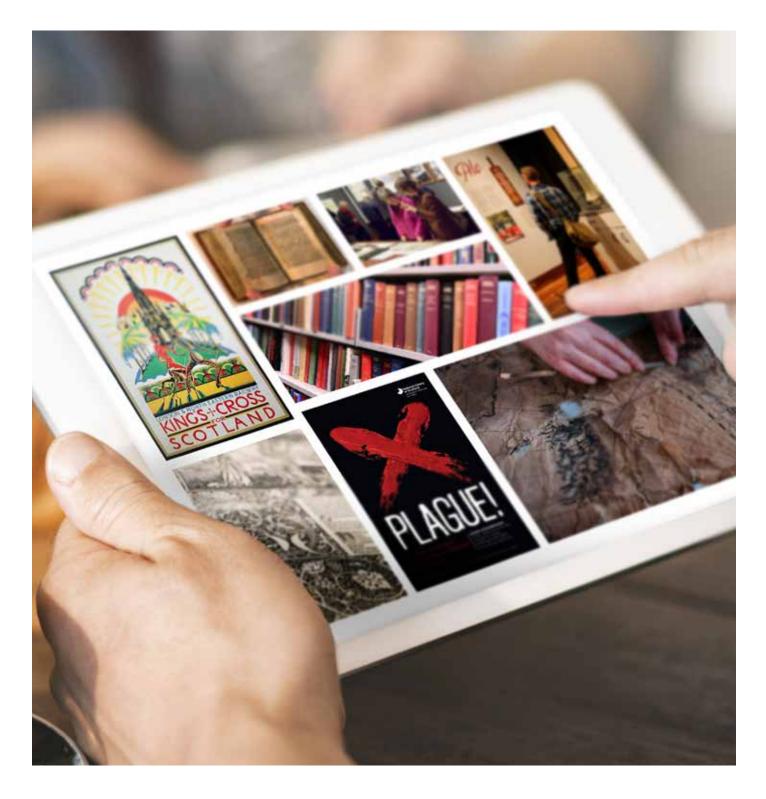


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Annual Review 2015-16



"This is the most efficient, beautiful and welcoming library I have worked in."

Professor Indra Munshi, Department of Sociology, University of Bombay







↑ Studying at the library

♠ Preserving Scotland's memories - Glasgow trams, 1912 ↑ Inspiring the next generation

♠ Exhibitions that inform and entertain ↑ Telling the story of food and drink

✤ Beautiful books on display ↑ Poster for *Plague* exhibition "An excellent library in all senses - and - what is the most important - it keeps the almost perfect electronic catalogue with a net access."

Mikhail Mikeshin,

St Petersburg Center for the History of Ideas

- Increased traffic to the Library's website to over 3.45 million visits - a rise of 18% on the previous year.
- Created 860,000 digital images an increase of 57% over the previous year and higher than in any other previous year.
- Welcomed over 118,000 visitors to the Library's exhibitions – an increase of 16% on the previous year.
- Published a five-year strategy which has a series of ambitious commitments including having a third of the Library's collection in digital format by 2025.

- Added 195,000 physical items to the collections through Legal Deposit, purchases and donations.
- Added almost 800,000 books and journal articles through electronic Legal Deposit (eLD). Over 5.5% of the Library's collections are now available digitally compared to 2.6% at the start of the year.
- Made a major acquisition in securing the Sweetheart Breviary – an extremely rare example of a Scottish medieval religious manuscript.
- Completed the purchase of the final part of the archive of the Scots-born and internationally famous writer Muriel Spark, one of the most comprehensive records of a writer's life ever assembled.

NG'S+CRO



Over 118,000 visitors increase of 16% on 2014-15



3.45 million visits to the Library's website – a rise of 18% on 2014-15



Made a major acquisition in securing the **Sweetheart Breviary**





800.000 books & journal articles through eLD





860,000 digital images an increase of

Created

comprehensive records of a writer's life ever assembled

∠ Classic railway travel poster

- Completed a major project to digitise hundreds of Gaelic items and make them available online.
- Continued building work on new facilities at the Kelvin Hall in Glasgow, due to open in September 2016. It gives the Library its first base in Scotland's largest centre of population and will make it much easier for the public to enjoy 100 years of Scottish history held within the Moving Image Archive while also giving access to the Library's vast digital collections.
- Continued with the major renovation of the Library's main book store at its Causewayside building in Edinburgh.



Highlights of the year

"Your work is immensely important and you provide a most marvellous service - thank you wholeheartedly."

Caroline McManus Library user

- Staged two major exhibitions Lifting the Lid: 400 years of food and drink in Scotland and Plague: a cultural history of contagious diseases in Scotland.
- Took historic maps by cartographer James Robertson to his birthplace on Shetland – the first time they have been seen there.
- Displayed Robert Burns' handwritten poem *Ae Fond Kiss* as part of a programme of special events to attract people to the Library.
- Participated in a national public sector survey for the first time to measure levels of engagement among our staff. Results showed the Library to be in the top 25% of all participating organisations while also identifying areas for improvement.

- Undertook a re-organisation of the Library's staffing structure to ensure alignment with the new strategy.
- Successfully made the case to the Scottish Government for an increase in the Collection Purchase Fund budget for 2016/17. This increased from £500k to £1 million, securing access to key electronic resources and helping to ensure the integrity of the national collections.
- Hosted and organised the Elizabeth Soutar Bookbinding Competition and the Callum Macdonald Memorial Award for poetry pamphlet publishing.





Re-organised the Library's **staffing structure** Collection Purchase Fund budget increased from £500k to £1 million



A theatre set, football programmes, a Gaelic guide to text messaging, political posters, linoleum samples, *Dandy* and *Beano* comics, home movies, knitting patterns, selected websites and railway timetables are just some of the more unusual items to be found in the National Library of Scotland. All help to capture life in Scotland both now and in the past.

They are part of the 26 million items we hold in our collections which grow at a rate of around 800 new items every day. They include every imaginable topic from the 6th century to the digital age and represent nothing less than the collected memory of the nation. Included among them are many rare and original items. They help people in Scotland understand where we have come from and can be a guide towards where we aim to be.

Our job is to preserve this precious collection and share it as widely as possible. In the digital age, that means we have to do more to ensure that information about the collections and our services is made available online.

That was one of the main driving forces behind the Library's five-year strategy, *The Way Forward*, which was published during the year. It commits us to having a third of our collections in digital format by 2025 which will mean that people anywhere with an internet connection can access much more of what we have to offer.

↑ The Sweetheart Breviary
↗ Opening up the collection

This will be challenging to achieve and will involve digitising over one million pages of content annually over the next few years as we embark on a Librarywide digital production programme. It is, however, something, we have to do. The internet has created a revolution in how people expect to be able to access information. We would be failing in our duty if we did not make access to our collections as easy as it can be. Achieving this target will make us one of the top digital libraries in Europe.

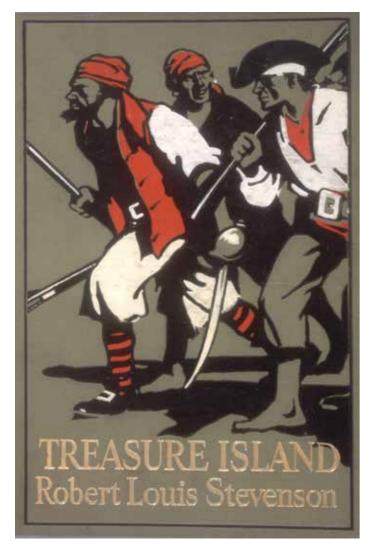
Many national libraries are already developing as digital destinations, moving on from the more traditional role of providing a physical space to consult collection material. We have been building an online presence for a number of years and already offer educational resources to students through our Learning Zone, in addition to many other riches including family history resources, thousands of online maps and historic films, and dedicated information on Scotland's greatest writers and scientists. That is attracting a global audience and has resulted in a steady increase in the number of people searching for information on our website. During the year this rose to a record of almost 3.5 million web sessions.

At the same time as we develop online services, we are improving what is on offer inside our buildings. This includes giving a higher priority to supporting research, and delivering events and exhibitions that educate, entertain and inspire people of all ages and backgrounds.

"Our journey may be just beginning but we have the destination clearly in sight."

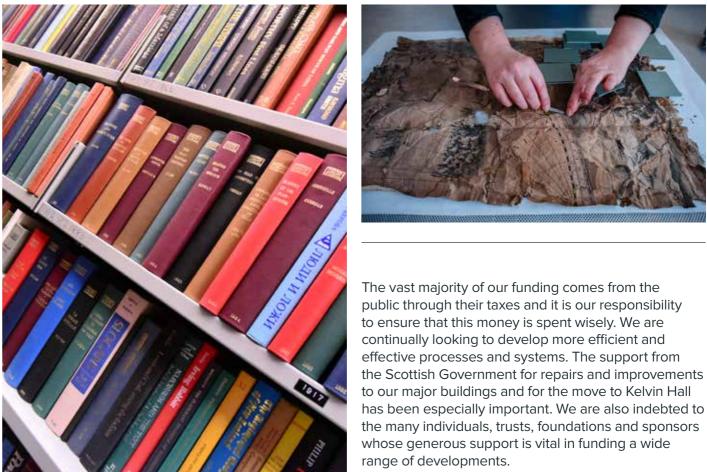
Dr John Scally

National Librarian and Chief Executive



A major development in 2015-16 has been the work to prepare for the opening of our new Library at the Kelvin Hall in Glasgow in September 2016. This will, for the first time, bring easy access to our collections to people in Scotland's largest city. It will provide a home for the Library's Moving Image Archive which offers 100 years of film history as well as allowing visitors to discover the extensive digital, resources, including millions of e-books, that are held within the collections. They will be able to view in detail, digital images of historic items such as the Order for the Massacre of Glencoe and Mary Queen of Scots' last letter, in addition to historic maps, manuscripts by writers including Robert Burns, Sir Walter Scott and Muriel Spark, and much more.

The collections are at the heart of everything we do and we add to them every day. We were particularly pleased this year to acquire an early 14th century Breviary, from Sweetheart Abbey near Dumfries which represented the Library's most important medieval manuscript acquisition for 30 years. It has returned to Scotland after a gap of several hundred years and had been feared lost before it turned up for sale at an auction in Vienna. It is an extremely rare surviving example of a medieval liturgical manuscript for a Scottish monastic community and a wonderful addition to the collection.



We are moving forward. More people are attending our exhibitions and events and visiting us online. As well as collecting material, we encourage, promote Use of our reading rooms continues to be high. and facilitate its use. To that end, we were pleased this We are growing our social media presence through year to welcome two prominent Scottish writers to Twitter and Facebook. Our intake of material both in creative residencies at the Library. Hamish MacDonald print and digital is at record levels. We are engaging took up a two-year residency as the country's first with more people in more parts of Scotland and further Scots Scriever, a role which involves promoting the afield. None of this would be possible without the skill use of the Scots language. He is also using the and dedication of all the staff of the National Library collection to produce original, creative work in Scots. of Scotland, the guidance, advice and contribution of Later in the year, Angus Peter Campbell was appointed our Board members and the commitment of all our to the Dr Gavin Wallace Fellowship to explore the supporters both at home and overseas. To each and recorded memory of Scotland through the Library's every one of them, a very heartfelt thanks. Our journey collections. We are very grateful for the support from may be just beginning but we have the destination Creative Scotland for both posts. clearly in sight.

↑ Small selection from the collection Caring for the collection

In Scoury

Dr John Scally National Librarian and Chief Executive

"Thanks for your amazing online historical map resource."

Mark Sturdy Library user

"Often I am directed to my favourite items by the staff at the Library. They have incredible specialist knowledge."

Sara Sheridan Author

The majority of our income comes from the Scottish Government although we are continuing to develop other initiatives to support the work of the Library. The amount raised through fundraising continues

to grow year on year, as does income from the commercial sale of licensed and other products. In 2015-16 the Library ended the year with a small surplus of £106,000.

Income 2015/16

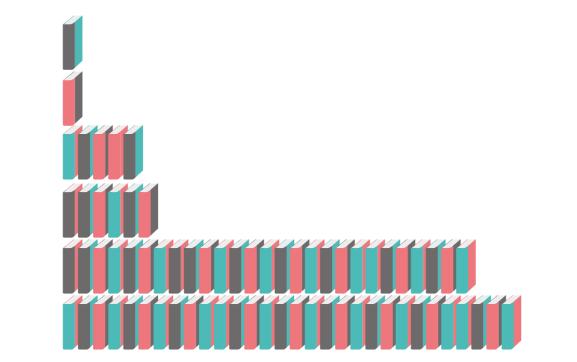
Investments £79,000

Other trading activities £111,000

Donations and legacies £580,000

Charitable activities £653.000

Grant-in-Aid £18,913,000



Spending 2015/16

Collection purchases £534,000

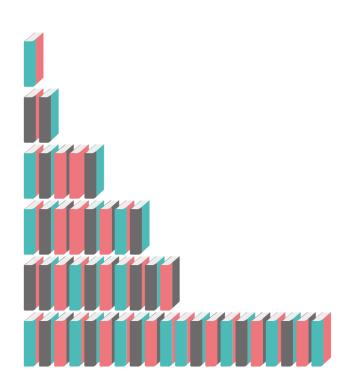
Property costs £777,000

Other running costs £1,894,000

Depreciation £2,400,000

Building maintenance £4,737,000

Staff £10,648,000



The Prefident of the United States and M. Wathington, request the Pleasure of The Menistor of S. Brits in Stations Company to Dine, on Freday next, at A Sclock. In an fiver is requefted.

While our core work is funded by the Scottish Government, we rely on support from donors to make purchases of national significance and fund developments that can enhance the range and quality of services we offer. This support is of enormous importance to the work of the National Library.

There are many examples of how donations have helped the Library in the past year and they include:

Our new home at the Kelvin Hall

This space will truly transform how the public accesses our collections. Visitors can enjoy the footage chosen by our curators, or can find a booth and search the catalogue of 12,000 film titles. But of course there is so much more for visitors to explore and discover. Our extensive e-resources including maps, books, manuscripts and business information will be available at the reading desks in the new centre. We are enormously grateful to the Scottish Government and the generous philanthropists who shared our vision of opening up and celebrating our collective history in this way. From film lovers, prominent actors and directors, to Glaswegians keen to see the restoration of the West End's iconic 1920s building, and those researching their family history, the project has been recognised as an investment in the nation's history and has gained widespread support.



The journals of Henrietta Liston

While our collections and our expertise are currently based in Edinburgh, they are owned by the nation and consulted by the world. We are removing barriers to access and we are seizing the opportunities offered in the digital age to engage anyone, anywhere with our collections.

"I write at the Library every week when I'm not in the clinic and it's a tremendous resource."

Dr Gavin Francis Author and GP

Thanks to a generous philanthropist, we are making We would like to thank all the generous supporters the American journals of Henrietta Liston available to to the Library who helped us to achieve so much anyone at the click of a mouse. Her journals are being more in 2015-16. digitised and transcribed, giving everyone access to her descriptions of life as the wife of the British Minister Callum Macdonald Memorial Award to the United States of America in the late 18th century. The Michael Marks Charitable Trust Their close relationship with America's first President allows us a glimpse into a fascinating period in history, Acquisitions, including the acquisition as evidenced from this entry from Philadelphia on of the Sweetheart Breviary 5th March 1797: **B H Breslauer Foundation**

On the third of March, - it being the last day of General Washington's power as President, – he gave a great publick dinner to the officers of State, Foreign Ministers, principal Senators, and to their respective Ladies. I had, as usual, the gratification of being handed to Table and of sitting by the President. – Had I never before considered the character of Washington, - I should certainly have joined the general voice, and pronounced him, greater in his voluntary retreat, and in the resignation of power over an immense country, - than when, having by his conduct as a Solider, been the principal means of rendering this Country independent, he became, by the universal suffrage of the people, its ruler and director. I should have repeated with others, - Washington is the first of Men - wise, great, and good, – whereas as I now view him he is in truth and reality – honest, prudent and fortunate, and, wonderful to say, almost without ambition: these words are less dignified but no less strong.

► Invitation from George Washington to Sir Robert and Henrietta Liston

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[↑] Cinema poster for the Regal Saltcoats

Thanks to all our supporters

"I feel like a child let loose in Charlie's chocolate factory."

Angus Peter Campbell

Poet, novelist and actor who is working at the Library on a Creative Scotland fellowship

The Scots Scriever and the Gavin Wallace Fellowship Creative Scotland

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Attracting audiences
Engaging with the collection

We would also like to thank the Directors of the American Patrons of the National Library and Galleries of Scotland and our supporters in the US who have supported a number of projects including our Fulbright Scholarship

- Mr Norman Auslander Bliss and Brigitte Carnochan
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- Patricia Savides
- St Andrew's Society of Los Angeles
- Ciannait Sweeney Tait
- Dr William Zachs and Martin Adam

A huge thank you to all our supporters, including those who wish to remain anonymous.

"I take this opportunity to express my appreciation of the wider service provided by the Library. I consider myself fortunate to have easy access to such a wonderful facility."

Professor J J McCutcheon Heriot-Watt University

"Thank you so much for your reply to my query on the newspaper *Earlston Comet*. I am delighted with your comprehensive and informative reply - an excellent service."

Susan Donaldson Library user

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